

# **Camcyntaf Cottage**

## **Terms and Condition**

### **Bookings**

Bookings can be made by telephone or email, and will be confirmed in writing.

### **Payments**

When booking your holiday a deposit of £110 is needed to secure your booking. This is non-refundable.

Full payment is due 8 weeks before the start date of the holiday.

If a booking is made within 8 weeks of the holiday due start date then the full rent must be paid. This must be paid at the time of booking.

Non-payment by the due date will be treated as a cancellation and the Guest will lose their booking and their deposit.

Payments can be made by cheque, electronic bank transfer or cash. Cheques should be made payable to Mrs R Hughes.

If you wish to pay by electronic bank transfer please contact Mrs R Hughes for bank details.

For bookings made less than three weeks before the start of your holiday, no cheques can be accepted.

### **Cancellations**

If a cancellation is made, the guest will lose their deposit of £110. Should the owner succeed in re-letting the property for the whole period the owner will refund all monies paid, less £20 administrative fee. If unable to re-let the guest will lose all monies.

### **Durations and Times of Rental**

Bookings are on a **Saturday to Saturday** base. Guests can arrive from 3pm on the first day of the rental and leave before 10.30am on the day of departure.

Minimum stay during peak season (from the end of May – to the end of September)  
Christmas and New Year is 7 days.

Minimum stay in low season is 3 nights.

### **Care of Property**

Guest(s) shall take reasonable care of the property and its fittings and should leave it as they would expect to find it, tidy and clean.

Any breakages or damage must be reported immediately to Mrs R Hughes.

### **Property unavailable**

If for or any reason the property was not available on the dates booked because of unexpected serious damage to the property, the guest will get a full refund.

### **Complaints**

Should there be any cause to complain during your stay please contact Mrs R Hughes promptly.

### **Pets**

Pet dog welcome [this property is unsuitable for a large dog].

Dogs must be kept under control, especially during the lambing season.

Dogs are not permitted to go on the furniture.

The owners of Camcyntaf Cottage cannot accept responsibility for the safety of the dogs during their stay at the cottage.

Dogs must not be left in the property unsupervised, as this can result in damage to the property and distress to the dog.

### **Smoking**

**Camcyntaf Cottage is a strictly non-smoking property.**